# Your reports and business insights

This Quick Reference Guide outlines how to run reports and access your personal business insights

TAL ADVISER CENTRE QUICK REFERENCE GUIDE

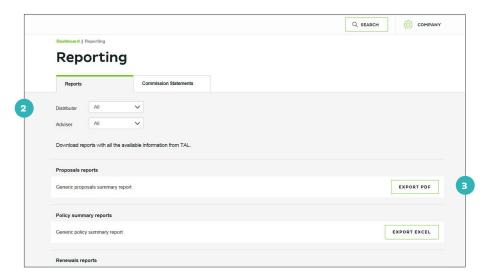
## Accessing and running reports

The reporting section on TAC allows you to run reports on your business with TAL.

- 1 Access the Reporting section via the left-hand navigation
- On the Reporting page, you can filter by Adviser or Distributor number as required
- The reports that can be run and exported include:
  - Proposal report
  - Policy summary report
  - · Renewals report
  - · Overdue report
  - · Lapse report

To run a report, click 'Export Excel' or 'Export PDF'.





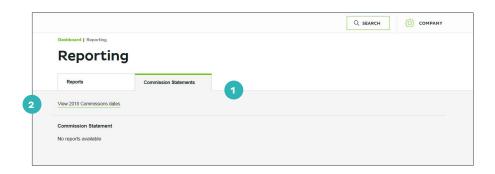


### Accessing commission statements

Commission's statements are available provided you have the appropriate permission.

- 1 Click the Commission Statements tab
- 2 View commission dates

Commission statements are listed in date order and can be downloaded in Excel or PDF format.



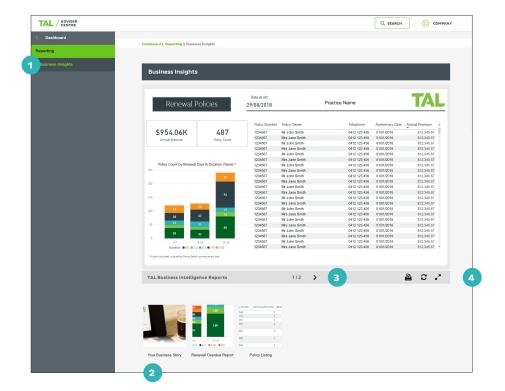
# Accessing your business insights

Business Insights provide customised reports about your business activities.

- 1 Click 'Business Insights' in the left-hand navigation
- 2 There are three sections within Business Insights:
  - Your Business Story
  - · Renewal Overdue Report
  - Policy Listing

Each section contains pre-defined interactive reports on your business, which can be customised to provide the information you need

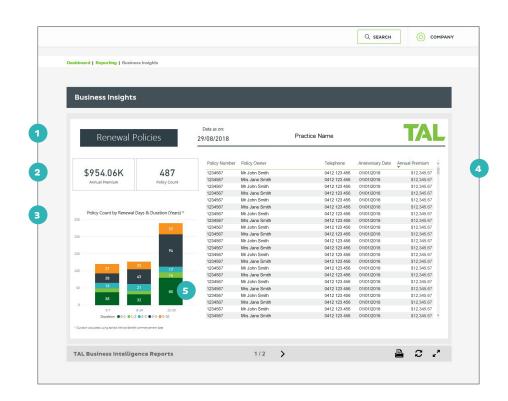
- 3 Navigate through the report by clicking the left and right arrows
- 4 Reports can be printed, refreshed, downloaded or viewed as a presentation.



## Navigating the Renewal and Overdue Report

Your Renewal Overdue report will automatically display on the Business Insights page, and includes:

- 1 The title of the report and report data as of a specific date
- 2 Annualised premium and policy counts for policies
- 3 Policy count by days and duration
- 4 Selected policy details
- Interactive data. Clicking on a segment of the graph will display corresponding policies in the data table, while clicking a policy in the data table will change the annual premium and graph to show that policy's details.



#### **Your Business Story section**

This section lets you present reports on your business, through four interactive pages:

- In-force policy overview
- Completions and submissions data for FYTD
- $\cdot$  Lapse data for the FYTD
- · Current FY vs last FY data.
- Navigate through the report pages by clicking the left and right arrows
- 2 Each report includes interactive features so you can customise the data that displays. The interactive buttons will vary by report
- Click the interactive buttons to change information. Multiple interactive buttons can be selected at once; a selected button will highlight in black.

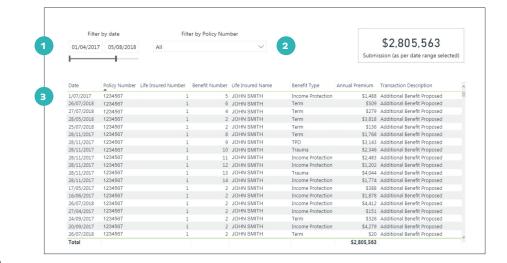




#### Running Policy Listing reports

The Policy Listing section lets you to run reports on your:

- Submissions
- · Completions
- · Lapses.
- 1 The report will be blank until you enter dates to filter the data. Type your dates or use the slider to make a selection
- 2 You can filter policy information by selecting one or more policies from the drop down or by clicking a policy row in the data table
- The data table can be sorted using the column headings.



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