

Enrolling in a course

Learn how to enrol for on-demand courses, webinars and masterclasses at the TAL Risk Academy

TAL RISK ACADEMY QUICK REFERENCE GUIDE

Find your course

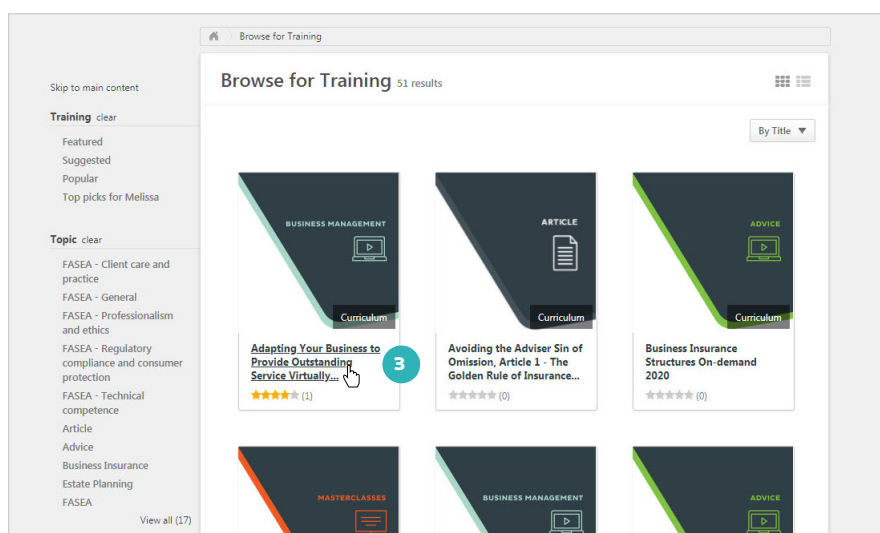
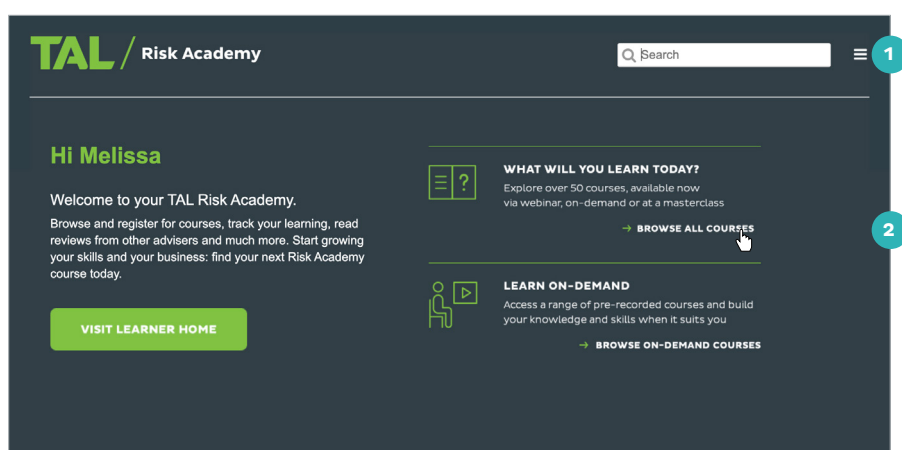
Get started by logging in to the TAL Risk Academy at riskacademy.tal.com.au.

Once you've logged in, you can either:

- 1 Search for a specific course through the search bar at the top of the home page
- 2 Or browse all the available courses

- 3 Click on the course name to launch the course page and view more information.

Quick tip: you can also click on links in the TAL Risk Academy prospectus or our email invitations to launch individual course pages.



Find out more about an on-demand course

Each on-demand course page includes the following details to help you understand what's covered and decide if the course is right for you:

- 4 Course synopsis
- 5 Accreditation information, including the FASEA area and CPD hours (click 'Show more' to view these details)
- 6 What's included in the course
- 7 Reviews from other advisers about the course.

Enrol for an on-demand course

- 8 Click 'Open curriculum': the course will launch and you can start your training straight away

- 9 If you need to pause your training, just close the window and use Your Training Record to re-launch the course whenever you're ready.

TAL Risk Academy

CURRICULUM

Adapting Your Business to Provide Outstanding Service Virtually On-Demand

Last updated 20/04/2020 ★★★★★ 1

Details

In this current environment, being able to successfully run your business virtually is critical. This webinar is designed to support you with:

- Technology and equipment options that you may need to operate and how they compare
- How to manage the advice process virtually and what to be aware of when it comes to your compliance obligations
- Tools to help you manage the transition effectively with your teams

This webinar also includes practical examples and adviser interviews on how they successfully manage their processes online to help you navigate this difficult time.

5 Show more

Contents 4 training courses

VIDEO	Adapting your business to provide outstanding service virtually - Marshall Ross
VIDEO	Adviser Case Study - Jason Poole Adapting your business
TEST	Adapting your Business to Provide Outstanding Service Virtually - 2020 On-demand

COURSE PRESENTATION

Show more

Ratings and reviews

4.0
★★★★★
1 review

★★★★★	0%
★★★★☆	100%
★★★☆☆	0%
★★☆☆☆	0%
★☆☆☆☆	0%

Paul Martyn 114 days, 26 minutes ago
★★★★★
Adapting your business provide virtual
great session lots of ideas

8 Open curriculum

Training Record: Melissa Girgis

Use the transcript to manage all active training.

Active | By date added | All Types | Search for training

Search results (6)

	Adapting Your Business to Provide Outstanding Service Virtually On-Demand Due: No Due Date Status: Started	Open curriculum
	Future of Income Protection Webinar 2020 Due: 12/03/2020 Status: Registered / overdue	Launch Test
	Future of Income Protection Webinar Presentation 2020 Due: No Due Date Status: Registered	Launch
	Tailoring your Advice for the right claims outcome - Presentation Due: No Due Date Status: Registered	Launch
	Tailoring your advice for the right claims outcome Webinar Due: 20/05/2019 Status: Registered / overdue	Launch Test

9

Find out more about a webinar or masterclass

Each webinar and masterclass page includes the following details to help you understand what's covered and find a session that suits you:

- 10 Course synopsis
- 11 Accreditation information, including the FASEA area and CPD hours (click 'Show more' to view these details)
- 12 A dropdown so you can sort the available sessions by date or alphabetically
- 13 The sessions that are available
- 14 Additional information about each session: click 'View Details' to open the session details panel.

Enrol for a webinar or masterclass

- 15 Find the session you want to enrol in and click the down arrow next to 'View Details'
- 16 Select 'Request.' You can also select 'Request' from the session details panel

Upcoming sessions

Date (ascending) 6 sessions

SEP 7 7 & 8 September
Mon, 7 Sep 2020, 10:30 - Tue, 8 Sep 2020, 13:30 AEST
Register by Sun, 6 Sep 2020, 09:30 AEST
Webinar
English (UK)
A\$55.00
4 seats available
View Details

SEP 15 15 & 16 September
Tue, 15 Sep 2020, 10:30 - Wed, 16 Sep 2020, 13:30 AEST
Register by Mon, 14 Sep 2020, 09:30 AEST
Webinar
English (UK)
A\$55.00
View Details
Request
Save for later

SEP 17 17 & 18 September
Thu, 17 Sep 2020, 10:30 - Fri, 18 Sep 2020, 13:30 AEST
Register by Wed, 16 Sep 2020, 09:30 AEST
Webinar
A\$55.00
View Details

Show more

- 17 A fly-out will appear confirming your request for the session and we'll also send you an email to confirm your enrolment.

SEP 15 15 & 16 September
Tue, 15 Sep 2020, 10:30 - Wed, 16 Sep 2020, 13:30 AEST
Register by Mon, 14 Sep 2020, 09:30 AEST
Webinar
English (UK)
A\$55.00
Registered
View Details

SEP 17 17 & 18 September
Thu, 17 Sep 2020, 10:30 - Fri, 18 Sep 2020, 13:30 AEST
Register by Wed, 16 Sep 2020, 09:30 AEST
Webinar
A\$55.00
View Details

You have successfully requested 15 & 16 September!

Please note:

- If you've selected a masterclass that's held face-to-face, a pop-up will launch where you can include any dietary requirements and/or mobility needs
- If all available seats are taken in a masterclass, you can apply to join the wait list. This is limited to one session for each masterclass
- If your session requires payment, there'll be a payment link included in your confirmation email.

If you need a hand, contact the Risk Academy team on **1800 748 682** or via email at riskacademy@tal.com.au

riskacademy.tal.com.au