

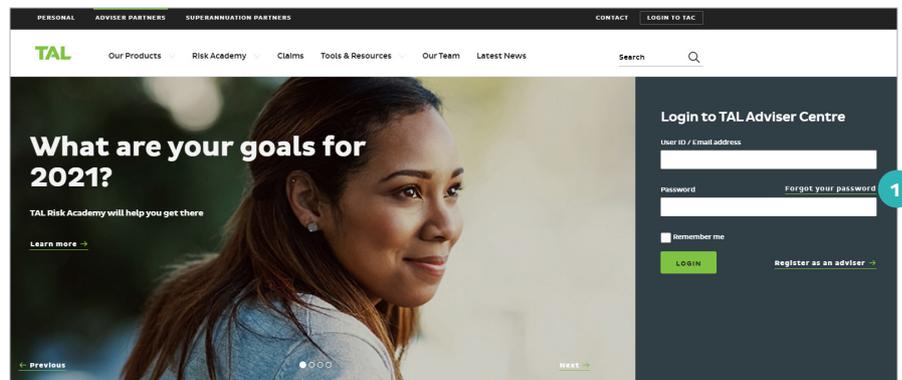
# Resetting your password

This Quick Reference Guide outlines how to reset your password for the TAL Adviser Centre

## TAL ADVISER CENTRE QUICK REFERENCE GUIDE

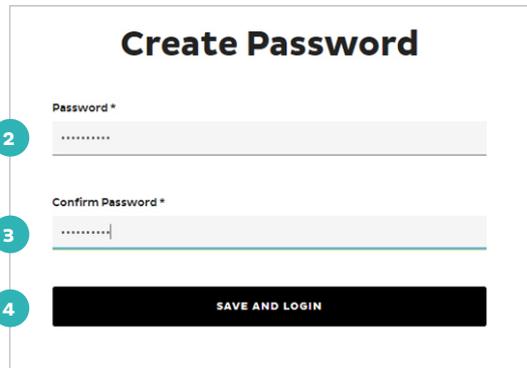
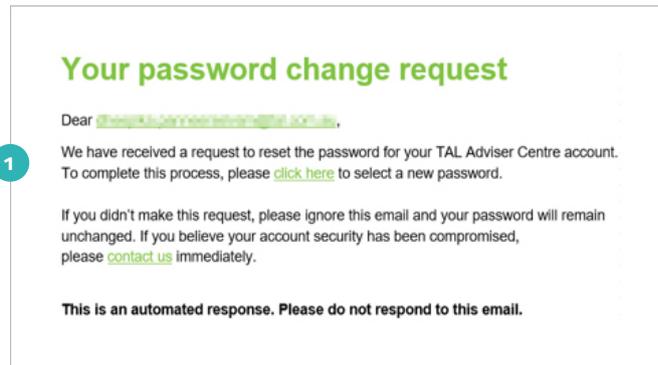
### Reset your password

- 1 To reset your password, click on 'Forgot your password' link
- 2 In the new screen, enter your username. This can be either your adviser number or the email address you registered with your TAC account
- 3 Select 'I'm not a robot' and complete the CAPTCHA if it pops up. (This may prompt you to select all the pictures of cars, buses etc)
- 4 Click 'Reset Password'
- 5 A confirmation will appear to let you know the request has been completed successfully.



## Confirm your password reset request

- 1 Check your inbox for your request confirmation email and select the 'click here' link
- 2 Create a new password. Passwords must include a minimum of eight characters, including lower case letter, capital letter, and a number
- 3 Re-type your password
- 4 Click 'Save and Login.'



If you need a hand, contact us on **1300 286 937** or via email at [acceleratedservice@tal.com.au](mailto:acceleratedservice@tal.com.au)

[adviser.tal.com.au](http://adviser.tal.com.au)

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